## SERVICES AT IKARIA



#### **HOUSEKEEPING & MAINTENANCE**

#### **VALET PARKING**



**ACTIVITY & ENGAGEMENT** 





**FOOD & DINING\*** 



**HEALTHCARE & WELLBEING** 



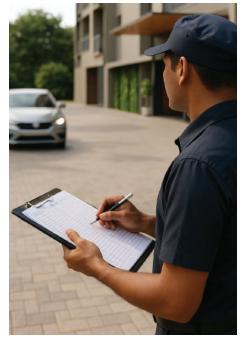
**CONCIERGE & ADMIN** 

# A WORLD OF SERVICES FOR YOUR CONVENIENCE

At the heart of Ikaria's Easy Living philosophy is the endeavour to humanise peace of mind through a service-led approach. We recognise the weight of everyday tasks and strive to provide hassle-free living for seniors through partnerships with trusted service facilitators. Residents are always at the centre of Ikaria, as we try to make your daily chores easier with senior-friendly design and services.

#### **NUTRITION & PHYSIOTHERAPY\***

#### **SAFETY & SECURITY**







**CARE ATTENDANT\*** 







**LAUNDRY SERVICE\*** 



**FITNESS INSTRUCTOR\*** 

**FOOD & LIFESTYLE FACILITATOR** 



**HEALTHCARE FACILITATOR** 



FITNESS FACILITATOR



### **SERVICES AT IKARIA**

#### **INCLUDED SERVICES**

### Housekeeping & Maintenance

Groundskeeping

Daily Cleaning and Periodic Maintenance of Common Areas

Daily Individual Apartment Cleaning including Bathrooms (except Sunday and public holidays. 1 hour per day for occupied apartments and 1 hour per week for vacant apartments)

**Facility Management** 

Common Garden Maintenance and Landscaping

#### **Healthcare & Wellness**

Round-the-clock Nurse on the Premises

**Emergency Medical Coordination** 

Periodic Doctor Visits

#### Safety & Security

Round-the-clock Security Personnel on duty

**CCTV Surveillance** 

#### **Administration**

Estate Manager

Society Admin Management

**Activity & Engagement** 

Concierge Desk

Valet Service

#### **ON-DEMAND SERVICES**

#### Housekeeping

Laundry Service

**Deep Cleaning** 

On-demand Housekeeping (utensils, glass window cleaning, etc.)

#### **Healthcare & Wellness**

**Fitness Instructor** 

Physiotherapy

Care Attendant

Maintenance of Medical Records

Diagnostics

#### F&B

Fixed & À la carte Meal Options

Room Service

#### **Others**

Car Wash

#### **Disclaimer:**

The Society will engage reputed service providers to deliver various services to the Society and its occupants. Each service provider will be responsible for its committed deliverables and the quality of services offered. • All non-medical services will be provided through specialised service providers, while medical services will be delivered through qualified medical service providers. • Collated Ventures will coordinate between the Society, Residents/occupants, and the service providers to ensure smooth functioning. • The services included as part of daily operations will be covered under the monthly maintenance charges payable to the Society. • Any on-demand or additional services will be charged separately based on individual requirements and will be payable directly to the respective service provider. • The timing for individual apartment cleaning will be at the discretion of the Society and the service provider. The Developer/Promoter/Collated Ventures will not assume any liability or responsibility for non-delivery of services, or quality of services provided by agencies engaged by the Society. • Residents will be informed and guided about the service structure in detail before opting in, ensuring they fully understand the arrangement. • The above structure is intended for information purposes only and is subject to change from time to time.